

RISKS / ISSUES MANAGEMENT WORKSHOP

Ignite the ability to identify, assess, plan and respond to risk and issues with a collaborative team shared ownership approach.

DESIGNED FOR

Individuals or Teams:

Executives
Directors
Managers
Leaders
Team Members

LOGISTICS

Intensive 4 hours
Onsite or Virtual
3 PDUs
3 SEUs

WORKSHOPS

Two different workshops can be combined to be delivered in the same day.

CUSTOMIZATION

All Ignite Insight + Innovation courses can be slightly customized at an additional cost.

With complex knowledge work, leaders and teams should expect uncertainty. With uncertainty, risks and issues should be expected and continuously uncovered. There are three common missed opportunities associated with Risk & Issue Management. First, ignoring risks and waiting until issues escalate. Second, the ownership of the risk plan/register remains with leaders only. Third, the assumption that all risks and issues result in only negative impacts to the work. This course focuses on increasing success with proactive risk management.

TOPICS COVERED

Why shared ownership of risks and issues is important

- ◇ Examine why shared ownership of risk/issue identification and management delivers better results than leaders' ownership.

How to identify, assess, respond and monitor risks

- ◇ Explain the definition of a risk and the relationship to knowledge work
- ◇ Practice assessing and determining an optimal risk response strategy

How to identify, assess, respond and monitor issues

- ◇ Explain the definition of an issue and the relationship to knowledge work
- ◇ Practice assessing and determining an optimal issue response strategy