

FEEDBACK ESSENTIALS WORKSHOP

DESIGNED FOR

Individuals or Teams:

Executives
Directors
Managers
Leaders
Team Members

LOGISTICS

Intensive 4 hours
Onsite or Virtual
3 PDUs
3 SEUs

WORKSHOPS

Two different workshops can be combined to be delivered in the same day.

CUSTOMIZATION

All Ignite Insight + Innovation courses can be slightly customized at an additional cost.

Ignite your leadership abilities with feedback skills to create a culture of continuous support and learning.

Not only is feedback often assumed to be negative judgement, simply hearing the words “I have feedback for you” triggers anxiety in most individuals. Yet, learning is critical to discovery of value and increasing capabilities. Thus, feedback is essential. Majority of the time, the content of the feedback is not the challenge. How feedback is delivered and/or received makes a significant impact on whether the content is embraced. This course provides professionals the opportunities to build knowledge and skills to create strong teams through feedback and that help individuals develop.

TOPICS COVERED

What is the value of feedback

- ◇ Explore the growth mindset and the value of continuous learning at work
- ◇ Explain the benefits of giving and receiving feedback

How to provide and receive feedback

- ◇ Examine common negative consequences of feedback
- ◇ Evaluate common approaches to feedback gathering
- ◇ Explore main purposes of giving feedback
- ◇ Analyze the purpose and results of performance reviews
- ◇ Assess the safety of feedback delivered to various organizational roles
- ◇ Assess when feedback meets conditions for escalation
- ◇ Practice techniques for giving feedback to direct reports, peers, and managers
- ◇ Practice techniques for receiving feedback without defensiveness